AM-PM DOC on Property: To address medical needs immediately, Fontainebleau guests have the option to use SKYDOC 24-hours a day to communicate via their computer/cell phone or schedule a doctor visit in the comfort of their hotel room.

Temperature Checks: Daily monitoring of guest and team member health through non-invasive temperature checks.

Guest Sanitation Amenities: Every guest will receive a sanitation amenity bag at check-in containing two disposable masks, a bottle of hand sanitizer and disinfectant wipes.

State-of-the-art Electrostatic Sprayers: State-of-the-art Electrostatic sprayers used in each room prior to guest arrival, utilizing the highest level of disinfectants as recommended by the CDC and WHO.

Resort Cleaning & Sanitation: Increased cleaning and sanitization protocols, using hospital-grade peroxide multi-surface cleaner and chemicals. Public restrooms are equipped with touch-free devices, including sink and soap and paper towel dispensers.

Protective Equipment: Acrylic Plexiglas guards throughout the Hotel. Mandatory Personal Protective Equipment for team members, including masks and gloves. In following Miami-Dade guidelines, guests are required to wear masks while moving throughout hotel.

Hand Sanitizer: Touch-less hand sanitizer dispensers located throughout the Hotel.

Employee Testing: Mandatory COVID-19 testing of all Fontainebleau team members prior to returning to work.

Employee Training: Reinforcement of personal hygiene, proper hand-washing and use of alcohol-based hand sanitizers. Team members will complete a certified workplace disinfection, sanitation and safety training program.

Physical Distancing: Restaurant tables, and other public gathering areas, are arranged to ensure appropriate distancing. Physical distancing encouraged throughout the hotel with clearly marked signage.